# **Dear Valued Customer:**

The safety and well-being of our customers, our employees, and the communities we serve are of utmost importance.

As part of that commitment, we are taking the following steps in response to the Coronavirus (COVID-19).

The lobbies of Dakota Western Bank will be CLOSED until further notice to help prevent the spread of COVID-19.

The <u>drive-up window</u> in our Bowman-Operations, Hettinger, and Scranton locations <u>will</u> <u>remain open</u> for our customers to conduct business.

We encourage Dakota Western Bank customers to use digital or other channels that are available.

## **Internet Banking**

to check account balances, transfer funds between accounts, send payments via the Bill Pay feature, reorder checks, etc.

#### **Mobile Deposit**

feature in the mobile app to deposit checks

#### **ATM**

to get cash

### **Night Depository**

to leave deposits or to conduct other business

Please call your local branch if you would like to make an appointment to conduct business or if you have questions.

As always, we are grateful for the opportunity to serve you. We are here to meet your banking needs.

Rest assured, we are doing everything in our power to provide a safe banking experience for our customers and a healthy environment for our employees and communities

